

**Government of the District of Columbia
Mayor's Office of Community Relations and Services**



Dear Resident/Business Owner,

It has come to our attention that you have graffiti on your property. We wanted to make you aware that the District offers free graffiti removal services thru the Department of Public Works (DPW).

As part of our efforts to keep the District clean and attractive, DPW deploys three graffiti removal crews Monday through Friday, whenever temperatures are above 45° F. DPW's crews clean graffiti from public space and private property with the "Graffiti Blaster," a high-pressure liquid spray that physically strips painted graffiti off of surfaces, such as sidewalks, bridges and exterior walls. When powerwashing is impractical, DPW crews resort to simpler methods, such as simply painting over the graffiti or scrubbing the surface with chemically-treated cleaning cloths.

If you would like to request graffiti removal services, you may make a request thru the DC government website's Service Request Center at DC.gov or by calling the Mayor's Citywide Call Center at (202) 727-1000 between 7AM and 7PM. After filing your request you will be given a confirmation number. Please save this number for your records as it will allow us to track your request if service is not delivered in a timely and efficient matter.

When filing your request, please provide as many details about the graffiti as possible - a precise location, medium used (magic marker, spray paint, paint pen, etc.), and the composition of the surface (wood, brick, metal, stucco, etc.) it was placed on. You can follow this same basic procedure when reporting graffiti on public property.

You will also need to sign a waiver allowing the government to work on your property. You must be the owner of the property to sign this waiver. A copy of the waiver is located on the reverse of this letter. When filling out this waiver, please write the confirmation number provided by the Call Center or DC.gov website in the upper right-hand corner where it says "Hansen number." Fax the completed waiver to the number located at the bottom of the sheet.

Mayor Adrian M. Fenty is committed to ensuring all neighborhoods are clean, safe, healthy, and economically-vibrant. We need your help in achieving that goal. Please report any and all issues with city infrastructure that you observe to 727-1000 or thru DC.gov as soon as possible. Thank you in advance for your help and support.

If you have any further concerns or questions, you may feel free to contact us at the numbers below.

Sean Howard
Ward 2 Outreach Coordinator
Sean.Howard@DC.gov
202-442-8151

Joseph Martin
Ward 2 Neighborhood Service Coordinator
Joseph.Martin@DC.gov
202-442-9509



Date: _____

Hansen No. _____

**GRAFFITI REMOVAL RELEASE AND
WAIVER OF LIABILITY FORM**

Graffiti is a major problem in the District of Columbia. If not removed, graffiti can cause blight; increase criminal activity in the surrounding neighborhoods; reduce property values, and give the impression that the District is not committed to providing clean and safe environments for residents and visitors. The District of Columbia is dedicated to improving quality of life for all. To help achieve this goal, the Department of Public Works (DPW) seeks your permission to remove graffiti from your property.

I _____, am the owner of the property located at the following address:

As the owner of the property, I am not required to obtain anyone else's consent to permit work to be performed or to sign this form. I give permission to the District of Columbia and its agents to enter my property to remove or cover the graffiti using methods upon which the District of Columbia and its agents decide. I release and waive any and all claims of liability against the District of Columbia and its agents for any claims or damages related to the graffiti work performed on my property.

I understand that only the area covered by graffiti will be cleaned or painted and not the entire structure. I understand that there are no promises being made about the color or quality of the services or materials used in doing this graffiti removal. I also understand that by signing this form, I give the District of Columbia and its agents permission to remove graffiti from my property but they are not obligated to do so. I also understand that this release and waiver of liability shall be valid for a period of one year from the date of execution.

Property Owner

Day Telephone No.

Type of structure and/or surface characteristics: apartment, house, fence, garage/door, building, brick walls, walls, stucco walls, security grates, etc.

State color of paint (white, redwood forest green or gray) or whether it will be power washed.

Please fax signed form to (202) 645-4155.